
From: Peters, Iliana (HHS/OCR)
Sent: Wednesday, June 15, 2016 1:42 PM
To: Alston, Valerie Morgan (HHS/OCR); Mitchell, Steven M (HHS/OCR)
Subject: FW: Request from WTHR-TV Indianapolis re: OCR and Walgreens prescription privacy case

Hi Val and Steve, Please see the email string below. I thought this Walgreens case had been closed. It seems that it's still open. Can you (or the investigator) provide an update? We need to determine how to respond to this reporter. Thanks, Iliana

From: Beharry, Roxane (HHS/OCR)
Sent: Wednesday, June 15, 2016 2:38 PM
To: Peters, Iliana (HHS/OCR); McGraw, Deven (HHS/OCR)
Subject: RE: Request from WTHR-TV Indianapolis re: OCR and Walgreens prescription privacy case

The transaction number is 05-07-073375-RV-HPR-HIP.

From: Peters, Iliana (HHS/OCR)
Sent: Wednesday, June 15, 2016 2:36 PM
To: Beharry, Roxane (HHS/OCR); McGraw, Deven (HHS/OCR)
Subject: RE: Request from WTHR-TV Indianapolis re: OCR and Walgreens prescription privacy case

Hi Roxane, I thought this case had been closed. Do you have the transaction number? I will ping the Midwest Region on it and get back to you. Thanks, Iliana

From: Beharry, Roxane (HHS/OCR)
Sent: Wednesday, June 15, 2016 2:10 PM
To: McGraw, Deven (HHS/OCR)
Cc: Peters, Iliana (HHS/OCR)
Subject: FW: Request from WTHR-TV Indianapolis re: OCR and Walgreens prescription privacy case

This reporter is requesting information on why this case has been opened for the last 10 years without resolution. I checked with Gerri and she informed me, after checking her records, that this case is still open. Can you please advise me on how to respond?

From: Bob Segall [<mailto:BSegall@wthr.com>]
Sent: Wednesday, June 15, 2016 12:28 PM
To: Beharry, Roxane (HHS/OCR)
Cc: Bob Segall
Subject: RE: Request from WTHR-TV Indianapolis re: OCR and Walgreens prescription privacy case

Thank you for your reply. Is there anyone at HHS and/or OCR who can speak with me – in general terms – to help me better understand why a HIPAA investigation involving a specific PHI breach may remain open for 10 years without resolution? Again, I am not asking for an interview on this specific case involving Walgreens. I am looking to speak to someone who can help explain why a HIPAA case may take a decade to investigate and resolve.

Regards,

Bob Segall
Senior investigative reporter
WTHR-TV